

## PRODUCT HIGHLIGHT SHEET

### SUN LIFE PROSPERITY DYNAMIC FUND, INC.

#### BRIEF INFORMATION

The Fund aims to generate long-term capital appreciation through investment in equity securities and/or in government and corporate debt securities. The Fund will adopt a tactical asset allocation approach by having the ability to switch between equities, bonds, and cash with a wider range in the permitted allocation between equities and fixed-income assets when needed.

#### PRODUCT SUITABILITY

The recommended investment timeframe for this Fund is at least five (5) years. This Fund is suitable for investors who:

- Have a growth risk profile and a long-term investment horizon;
- Want to seize current and emerging local investment opportunities through an agile investment strategy;
- Are willing to take moderate to high risks for potentially moderate to high capital returns over the long-term

#### KEY PRODUCT FEATURES

<b>Fund Category / Type</b>	Multi-Asset
<b>Base Currency</b>	Philippine Pesos
<b>Benchmark</b>	50% Philippine Stock Exchange Index (PSEi) + 45% Bloomberg Philippine Sovereign Bond Index (BPHILR Index) + 5% Special Savings Account
<b>Investment Strategy</b>	The Sun Life Prosperity Dynamic Fund aims to generate long-term capital appreciation through investment in equity securities and/or in government and corporate debt securities. The Fund will adopt a tactical asset allocation approach by having the ability to switch between equities, bonds, and cash with a wider range in the permitted allocation between equities and fixed-income assets when needed.
<b>Fiscal year-end</b>	December 31

This Product Highlight Sheet only highlights the key features and risks of this unlisted capital market product. We recommend that you read this Product Highlights Sheet together with the Fund's Prospectus dated October 25, 2019 and its supplementary (if any). Investors are advised to request, read and understand the Prospectus before deciding to invest.

<b>Dividend Policy</b>	The Board of Directors of the Fund has the power to fix and determine the amount to be reserved or provided for declaration and payment of dividends from the Fund's unrestricted retained earnings. The amount of such dividends (either in cash, stock, property or a combination of the foregoing) will depend on the Fund's profits, cash flows, capital expenditure, financial condition, and other factors and will follow SEC's guidelines on determining retained earnings available for dividend declaration. The existence of surplus profit is a condition precedent before a dividend can be declared. The surplus profits or income must be a bona fide income founded upon actual earnings or profits. Actual earnings or profits shall be the net income for the year based on the audited financial statements, adjusted for unrealized items, which are considered not available for dividend declaration. Taking into account the Fund's cash flows, capital expenditure, investment objective and financial condition, at least 10% of the actual earnings or profits may be declared by the Board of Directors as dividends.
<b>Date Rendered Effective</b>	
<b>Fund Manager (include delegatee, if any)</b>	Sun Life Asset Management Company, Inc. (SLAMCI)
<b>Fund Distributor (include delegatee, if any)</b>	Sun Life Asset Management Company, Inc. (SLAMCI)
<b>Custodian (include delegatee, if any)</b>	<b>Citibank N.A.</b> 8741 Paseo de Roxas, Makati City 1200  <b>Deutsche Bank, A.G</b> 23 <sup>rd</sup> Floor, Tower One, Ayala Triangle Ayala Avenue, Makati City
<b>Transfer Agent</b>	Sun Life Asset Management Company, Inc. (SLAMCI)
<b>Fund Advisor (if any)</b>	None
<b>Independent Auditor</b>	Navarro Amper & Associates / Deloitte Touche Tohmatsu
<b>Law Firm (if any)</b>	Romulo Mabanta Buenaventura Sayoc & De Los Angeles Law Office

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## RISK FACTORS

The Company's activities expose it to a variety of operational and financial risks such as market risk (which includes interest rate risk and equity price risk), credit risk, fund manager risk, liquidity risk, dilution risk, large transaction risk, non-guarantee, regulatory risk, operational risk, foreign investment risk, geographic concentration risk, passive management risk.

**Market Risk:** Market risk is the risk of possible decline in the value of the Fund due to fluctuations in prices of the fund's assets. Since the Fund may invest in both equity and fixed income securities, it is subject to two types of market risks: (1) Interest Rate Risk applicable to fixed income investments of the Fund; and (2) Equity Price Risk applicable to the equity investments of the Fund.

**Interest Rate Risk:** Interest Rate Risk is a type of Market Risk which is applicable to the Fund's investments in bonds, if any. This refers to the increase/decrease of a bond price due to movement in market factors such as changes in interest rates. A change in interest rates is the period when interest rates rise or fall thus causing the decline or increase in the market price of the bonds held by the Fund, if any. This risk is minimized by closely monitoring the direction of interest rates and aligning it with the appropriate strategy of the Fund.

**Equity Price Risk:** For equity investments, changes in prices of equity refer to the equity investments held by the Fund either for strategic or trading purposes. These equity investments, if any, are subject to the daily price fluctuations, as determined by market forces. Hence, prices may vary as a result of the general economic and political conditions, as well as developments in the company's operations and overall profitability. To manage this risk, the equity investments included in the Fund's portfolio are carefully selected based on their fundamental soundness.

**Credit Risk:** Investments in bonds carry the risk that the issuer of the bonds might not be able to meet its interest and principal payments. In which case, the value of the bonds will be adversely affected and may result in a write-off of the concerned asset held by the Fund, resulting to a significant decrease in its NAVPS. To mitigate this risk, each Issuer/Borrower/Counterparty passes through a stringent credit process to determine whether its credit quality complies with the prescribed standards of the Fund. The credit quality of the Issuer/Borrower/Counterparty is reviewed periodically to ensure that excellent credit standing is maintained.

**Fund Manager Risk:** The performance of the Funds is also dependent on the Fund Manager's skills. Hence, the Fund may underperform in the market and/or in comparison with similar funds due to investment decisions made by the Fund Manager, and may also fail to meet the Fund's investment objectives. The Board of Directors of the Funds, however, shall ensure that all investment policies and restrictions enumerated in this Prospectus are strictly followed.

**Liquidity Risk:** The Fund is usually able to service redemptions of investors within seven (7) banking days after receiving the notice of redemption by paying out redemptions from

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available cash or cash equivalents. When redemptions exceed these liquid holdings, the Funds will have to sell less-liquid assets, and during periods of extreme market volatility, the Funds may not be able to find a buyer for such assets. As such, the Funds may not be able to generate sufficient cash from its sale of assets to meet the redemptions within the normal seven (7) banking day period. To mitigate this risk, the Fund maintains adequate highly liquid assets in the form of cash, cash equivalents and near cash assets in its portfolio.

**Dilution Risk:** Being an open-end mutual fund, various investors may effectively subscribe to any amount of units of the Fund. As such, investors face the risk of their investments being diluted as more investors subscribe to units of the Fund. The influence that the investors can exert over the control and management of the Fund decreases proportionately. To mitigate this risk, the Fund may impose single investor limits to the ownership of the fund, when necessary. This limits the extent to which any single investor can exercise control of the Fund. The Fund may also impose an anti-dilution levy or fee for significant orders, to protect the interest of the remaining investors of the Fund, when necessary.

**Large Transaction Risk:** If an investor in a Fund makes a large transaction, the Fund's cash flow may be affected. For example, if an investor redeems a large number of units of a Fund, that Fund may be forced to sell securities at unfavorable prices to pay for the proceeds of redemption. This unexpected sale may have a negative impact on the net asset value of the Fund. To mitigate this risk, the Fund may impose single investor limits to the ownership of the fund, when necessary. This limits the extent to which redemptions from any single investor can impact the Fund's cash flow. The Fund may also impose an anti-dilution levy or fee for significant orders, to protect the interest of the remaining investors of the Fund, when necessary.

**Non-Guarantee:** Unlike deposits made with banks, an investment in the Fund is neither insured nor guaranteed by the PDIC. Hence, investors carry the risk of losing the value of their investment, without any guaranty in the form of insurance. Moreover, as with any investment, it is important to note that past performance of the Fund does not guarantee its future success.

**Regulatory Risk:** The Funds' operations are subject to various regulations, such as those affecting accounting of assets and taxation. These regulations do change, and as a result, investors may experience lower investment returns or even losses depending on what such a regulatory change entails. For example, higher taxes would lower returns, and a mandated precautionary loan loss provisions could result in the Fund experiencing a loss in the value of assets. To mitigate this risk, the Fund adopts global best practices. Further, it maintains regular communications with the relevant government agencies to keep itself abreast of the issues giving them concern, and to have the opportunity to help them set standards for good governance. The Fund's investment manager, SLAMCI, also takes an active participation in the Philippine Investment Funds Association, Inc. ("PIFA"), an association of mutual fund companies in the Philippines.

**Operational Risk:** This is the risk of loss resulting from inadequate or failed internal processes, controls, people and systems. Categories of operational risks may fall under: sales and distribution, human resources, information technology, processes and people, accounting and finance, model risk, legal and regulatory and third party relationships. The

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Fund ensures that internal controls and practices are consistent with enterprise wide policies supporting the management of operational risks. The Fund has established business specific guidelines. Comprehensive investment program, including appropriate levels of self-insurance, is maintained to provide protection against potential losses.

The above risk factors are by no means exhaustive. New and/or unidentified risks may arise given the fast changing financial markets and economic environment.

## FEES & CHARGES

<b>Sales Load Fee</b>	The investor may choose to buy shares of the Funds on a “front-end” (Option A) or a “back-end” (Option B) basis, as described below:														
<b>Option A</b>	<p>Sales load fee will be paid to the investor’s mutual fund dealer not exceeding 2% of the total purchase cost plus VAT when shares of the Fund are bought.</p> <p>Under this purchase option, the investor may redeem his shares free of charge at any time, unless the Fund has an imposed holding period. In this case, an early redemption fee of up to 2% plus VAT may be charged.</p> <p style="text-align: center;"><b>Exhibit 1.0 Front-End Load Rate</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th style="text-align: center;"><b>FRONT-END Load Rate</b> (excluding VAT)</th> </tr> </thead> <tbody> <tr> <td>Less than Php 100,000</td> <td style="text-align: center;">Up to 2.00%</td> </tr> <tr> <td>Php 100,000 to less than Php 1,000,000</td> <td style="text-align: center;">Up to 1.50%</td> </tr> <tr> <td>Php 1,000,000 to less than Php 5,000,000</td> <td style="text-align: center;">Up to 1.00%</td> </tr> <tr> <td>Php 5,000,000 and up</td> <td style="text-align: center;">Up to 0.50%</td> </tr> </tbody> </table>		<b>FRONT-END Load Rate</b> (excluding VAT)	Less than Php 100,000	Up to 2.00%	Php 100,000 to less than Php 1,000,000	Up to 1.50%	Php 1,000,000 to less than Php 5,000,000	Up to 1.00%	Php 5,000,000 and up	Up to 0.50%				
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Php 5,000,000 and up	Up to 0.50%														
<b>Option B</b>	<p>Allows all of an investor’s money to be invested, with no initial sales load fee deducted. However, the investor agrees to pay SLAMCI a deferred sales charge (“DSC”) plus VAT, should the investor redeem the investment, or a portion thereof, within a prescribed investment period.</p> <p style="text-align: center;"><b>Exhibit 2.0 Back-End Load Rate</b></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th style="text-align: center;"><b>BACK-END Load Rate</b> Based on Market Value at Time of Redemption (excluding VAT)</th> </tr> </thead> <tbody> <tr> <td>Redemption on: 1<sup>st</sup> Year</td> <td style="text-align: center;">Up to 5.00%</td> </tr> <tr> <td>Redemption on: 2<sup>nd</sup> Year</td> <td style="text-align: center;">Up to 4.00%</td> </tr> <tr> <td>Redemption on: 3<sup>rd</sup> Year</td> <td style="text-align: center;">Up to 3.00%</td> </tr> <tr> <td>Redemption on: 4<sup>th</sup> Year</td> <td style="text-align: center;">Up to 2.00%</td> </tr> <tr> <td>Redemption on: 5<sup>th</sup> Year</td> <td style="text-align: center;">Up to 1.00%</td> </tr> <tr> <td>Redemption Beyond 5<sup>th</sup> Year</td> <td style="text-align: center;">None</td> </tr> </tbody> </table>		<b>BACK-END Load Rate</b> Based on Market Value at Time of Redemption (excluding VAT)	Redemption on: 1 <sup>st</sup> Year	Up to 5.00%	Redemption on: 2 <sup>nd</sup> Year	Up to 4.00%	Redemption on: 3 <sup>rd</sup> Year	Up to 3.00%	Redemption on: 4 <sup>th</sup> Year	Up to 2.00%	Redemption on: 5 <sup>th</sup> Year	Up to 1.00%	Redemption Beyond 5 <sup>th</sup> Year	None
	<b>BACK-END Load Rate</b> Based on Market Value at Time of Redemption (excluding VAT)														
Redemption on: 1 <sup>st</sup> Year	Up to 5.00%														
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Redemption on: 5 <sup>th</sup> Year	Up to 1.00%														
Redemption Beyond 5 <sup>th</sup> Year	None														

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	In order to reduce the DSC payable, the oldest shares of the investor in the Fund will be redeemed first, unless the investor chooses to have subsequently purchased shares redeemed first.
<b>Inter Fund Transfers from and to the Sun Life Prosperity Dynamic Fund</b>	<p><b><u>Transfers FROM the Sun Life Prosperity Dynamic Fund</u></b></p> <p>At any time, an investor who purchased shares of the Fund may request through a registered representative that such shares be redeemed and the proceeds reinvested in shares/units of one (1) or more eligible SLAMCI-managed funds, subject to sales load upon entry.</p> <p><b><u>Transfers TO the Sun Life Prosperity Dynamic Fund</u></b></p> <p>Transfers from other eligible Sun Life Prosperity Funds managed by SLAMCI to the Sun Life Prosperity Dynamic Fund are allowed. However, the investor's original purchase option may not be changed upon such transfer. If the investor originally purchased on a front-end basis, then the investor cannot shift to the back end option when transferring.</p> <p>A transfer of back-end shares/units does not trigger a deferred sales charge ("DSC"). The new shares purchased on the transfer are deemed to have the same date of purchase as the original shares/units that were redeemed to make the transfer.</p> <p>The minimum transfer amount to the Sun Life Prosperity Dynamic Fund is Php 1,000.00. The order ticket to transfer must be made through the registered representative or dealer who must forward the order ticket to transfer to SLAMCI on the same day. On SLAMCI's receipt of an order ticket to transfer, units and/or shares from other funds will be redeemed, subject to the foregoing provisions on redemption, and the proceeds of redemption will be applied to the purchase of shares of the Fund, at the applicable NAVPS.</p> <p>*Please see Exhibit 1.0 for details of front-end sales load and Exhibit 2.0 for details of back-end sales load.</p>
<b>Fund Manager's Fee</b>	1.00% p.a. (excluding VAT)
<b>Distribution Fee</b>	1.00% p.a. (excluding VAT)
<b>Transfer Agent Fee</b>	0.15% p.a. (excluding VAT)
<b>External Audit Fee</b>	P125,840 (excluding VAT) Professional Fee (PF) + 4% of PF for Out-of Pocket Expenses.
<b>Directors' Fees</b>	The Fund forecasts a total Independent Directors' per diem of PHP 274,606 for 2018.
<b>Custodian Fee</b>	The Fund agrees to pay to their custodian banks, as compensation for the latter's services and facilities, an annual fee

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	equivalent of up to 0.02% of average assets under management. In no case may the total compensation to the custodian banks exceed any maximum limit prescribed under the law, rule and/or regulations.
<b>Fees/charges paid by the investor when subscribing or redeeming the securities</b>	*Please see Exhibit 1.0 for details of front-end sales load and Exhibit 2.0 for details of back-end sales load.
<b>Applicable Taxes</b>	Investors are advised to consult their own professional advisers as to the tax implications of subscribing for, purchasing, holding, and redeeming shares of the Fund. Tax related laws, rules and regulations are factors that are subject to rapid change and which could detrimentally affect the performance of the Fund.

**TRANSACTION INFORMATION**

<b>Minimum Initial Investment</b>	PHP 1,000.00
<b>Minimum Additional Investment</b>	PHP 10,000.00
<b>Minimum Redemption Amount</b>	PHP 1,000.00
<b>Minimum Balance</b>	PHP 1,000.00
<b>Cooling-off Period</b>	N/A
<b>Period to Receive Payments</b>	T+4
<b>Cut-off Time for Valuation of Securities</b>	If received after 12 o'clock noon, subscriptions will be processed at the NAVPU calculated for the next business day.

**SUBSCRIPTION OF SECURITIES**

- Subscriptions received by SLAMCI or its authorized distributors by 12 o'clock noon on a business day will be processed at the NAVPS determined at the close of business that day.
- SLAMCI reserves the right to reject any specific subscription or to restrict purchases by a particular investor, for example, when such purchase is contrary to the best interests of the other shareholders or would otherwise disrupt the management of the Fund. This decision will be made within two (2) business days after receipt of the subscription and, in the event of a rejection, the subscription amount will be returned as soon as possible to the investor without interest and after deducting applicable bank charges.

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- Shares of the Fund are sold on cash basis only. Installment sales will not be made.
- Shares of the Fund are offered for sale on a continuous basis at the NAVPS through SLAMCI's registered representatives and dealers. The dealers and registered representatives are required to forward to SLAMCI the prescribed and complete documents to purchase shares of the Fund on the same business day they are received. For purposes of facilitating transactions, the completed documents may be submitted electronically through fax or on-line, or any mode of transmittal which SLAMCI may establish and deem acceptable from time to time. All payments to be forwarded to and received by SLAMCI should come with and must be supported by the appropriate documents. Payments must also be forwarded and received by SLAMCI through mediums recognized and accredited by SLAMCI. The investor's account will be credited for the subscription only when the payment is in the form of cash, cheque or electronic transfer. The subscription will not be processed into the investor's account until the payments have become available to the Fund for investment deployment. Investors should inquire with their banks the clearing time required for each form of payment and when their investments will be available to the Fund. Applicable bank charges will be deducted from the investible amount.
- SLAMCI has the option to process local cheques denominated in Philippine Pesos as cleared funds provided that:
  1. The Investor accomplishes a Waived Clearing Form upon payment.
  2. The cheque will be deposited into a bank accredited by SLAMCI for such purpose.
- To reduce the adverse effect to existing investors of large redemptions in the Fund, a subscription may be amended or rejected if it makes the investor a holder of 10% or more of the Fund's net assets on subscription date.
- The offer price will be the NAVPS at the end of the day. NAVPS is computed by dividing net assets (total assets less total liabilities) by the total number of shares issued and outstanding, plus the total number of units outstanding due to DFFS and for conversion to shares, if any, as of the end of the reporting day.
- Completed subscriptions received by SLAMCI or its authorized distributors by 12 o'clock noon will be processed at the NAVPS determined by SLAMCI at the close of business that day. If received after 12 o'clock noon, subscriptions will be processed at the NAVPS calculated for the next business day.
- The assets of the Fund shall be deemed to include (i) all cash on hand, or on call, (ii) all bills, notes and accounts receivables, (iii) all shares of stocks and subscription rights, and other securities owned or contracted for the Fund, other than its own capital stock, (iv) all stock and cash dividends and cash distributions to be received by the Fund but declared to stockholders of record on a date on or before the date as of which the net asset value per share of the Fund is being determined, (v) all interests accrued on any interest-bearing security owned by the Fund, (vi) all real properties and interests therein, and (vii) all other property of every kind and nature including prepaid expenses.
- The liabilities of the Fund shall be deemed to include (i) all bills, notes and accounts payable, (ii) all administrative expenses payable and/or accrued (including management fees), (iii) all contractual obligations for the payment of money or

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property, including the amount of any unpaid dividend declared upon the Fund's stock and payable to shareholders of record on or before the date on which the value of the Fund is being determined, (iv) all reserves authorized or approved by the Board of Directors for taxes or contingencies, and (v) all other liabilities of the Fund of whatsoever kind and nature except liabilities represented by the outstanding capital stock and surplus of the Fund.

- The Fund Manager (SLAMCI) shall compute and post the net asset value per share of the Fund on a daily basis and shall:
  - Publish such daily prices in at least two (2) newspapers of general circulation in the Philippines;
  - Upload in its industry association website; and
  - Post them daily in a conspicuous place at the principal office of the Fund as well as in all of its branches, which are designated redemption centers.

## **REDEMPTION OF SECURITIES**

- Shares are redeemable at any time at their respective NAVPS.
- A shareholder may request for the redemption of his shares by delivering an order ticket or any document to be prescribed and recognized by SLAMCI for redemption to a registered representative, dealer or to SLAMCI. The order ticket for redemption must be accompanied by the appropriate certificate(s), if applicable, representing the shares to be redeemed.
- The redemption price is the NAVPS at the close of business day if order ticket is received on or before 12 o'clock noon. After 12 o'clock noon, the order ticket is deemed to have been received the following business day, and the redemption price will be the NAVPS determined at the close of business on the next business day.
- Payment upon redemption will be made either by issuing a cheque to the registered shareholder or through bank remittance. Payments for shares redeemed, less any redemption charges and taxes applicable, will be made by the Fund within seven (7) business days from its receipt of the request for redemption. Payment made through bank remittance may be subjected to applicable bank charges, subject to client's arrangement with the remitting and receiving bank. SLAMCI reserves the right to deduct any applicable bank charges from the redemption value. For payment made through cheque issuance, investor will receive payment within seven (7) banking days from date of redemption for the amount redeemed.
- The Fund may suspend redemptions or postpone the date of payment for a redemption in accordance with R. A. No. 2629 and/or the Implementing Rules and Regulations of the Investment Company Act upon approval of the Securities and Exchange Commission.
- The SEC may, whenever necessary or appropriate, in the public interest or for the protection of investors, suspend the redemption of securities of open-end companies.
- No deferred sales charge or redemption fee is imposed on redemptions on transferred shares under Option B in case of death of the investors. In order to qualify

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for this waiver, redemption must be made within 1 year of a shareholder's death. SLAMCI must be notified in writing of such death at the time of the redemption request either by the legal heir or administrator of the estate appointed by the court. SLAMCI must be provided with satisfactory evidence of the death, identity of the heirs, or appointment of the administrator, or such other documents necessary to process the redemptions.

## FUND PERFORMANCE

### Average Total Return of the Fund\*

As of June 2019, in %	1-Year	2-Year	3-Year	4-Year	Initial Value
Sun Life Prosperity Dynamic Fund, Inc.	-1.09%	0.08%	-0.12%	-5.03%	0.9352

*\*based on the Fund's average rolling returns since Inception*

### Annual Total Return of the Fund\*

As of June 2019, in %	1-Year	2-Year	3-Year	4-Year	Initial Value
Sun Life Prosperity Dynamic Fund, Inc.	-1.09%	0.04%	-0.04%	-1.28%	0.9352

*\*based on Compounded Annual Growth Rate (CAGR) of the Fund's average rolling returns since Inception*

### Fund's Performance against Benchmark

As of June 2019, in %	1-Year	3-Year	5-Year	10-Year	Initial Value
Sun Life Prosperity Dynamic Fund, Inc.	10.70%	3.18%	-	-	0.9352
Benchmark	14.15%	5.45%	-	-	

### Dividend Distribution

The Board of Directors of the Fund has the power to fix and determine the amount to be reserved or provided for declaration and payment of dividends from the Fund's unrestricted retained earnings. The amount of such dividends (either in cash, stock, property or a combination of the foregoing) will depend on the Fund's profits, cash flows, capital expenditure, financial condition, and other factors and will follow SEC's guidelines on determining retained earnings available for dividend declaration. The existence of surplus profit is a condition precedent before a dividend can be declared. The surplus profits or income must be a bona fide income founded upon actual earnings or profits. Actual earnings or profits shall be the net income for the year based on the audited financial statements, adjusted for unrealized items, which are considered not available for dividend declaration. Taking into account the Fund's cash flows, capital expenditure, investment objective and financial condition, at least 10% of the actual earnings or profits may be declared by the Board of Directors as dividends.

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## CONTACT INFORMATION / COMPLAINT

In case of complaints, investors may contact:

Sun Life Asset Management Company, Inc. (SLAMCI)  
8th Floor, Sun Life Centre  
5th Avenue Corner Rizal Drive, Bonifacio Global City, Taguig City  
E-mail: [sunlink@sunlife.com](mailto:sunlink@sunlife.com)  
Website: [www.sunlifefunds.com](http://www.sunlifefunds.com)  
Telephone No.: 8-849-9888

- For any inquiries and complaints relating to our services and products, the Investor may call SLAMCI's Client Care Center at 849-9888. If you are calling from the province, you may call toll-free at 1-800-10-SUNLIFE (1800-10-78-65433) from any PLDT line. Client Care Center business hours are from 8:00 AM to 7:00 PM, Mondays to Fridays.
- Investor may also send an e-mail at [sunlink@sunlife.com](mailto:sunlink@sunlife.com) or write a letter addressed to Sun Life Asset Management – Investor Services, 8F Sun Life Centre, 5th Avenue Corner Rizal Drive, Bonifacio Global City, Taguig 1634. Your complaints are logged in our system for monitoring purposes. SLAMCI endeavors to resolve your complaint at the soonest possible time. A company representative will reply to your complaint sent through e-mail within 24 hours upon receipt.
- A Code of Business Conduct in dealing with sensitive information covers SLAMCI employees. Rest assured that all Investor information and details about any complaint would remain private and confidential. Investor may also check Sun Life's privacy policy at <https://apps.sunlife.com.ph/privacy>.
- Alternatively, you may contact the Securities and Exchange Commission at <http://imessagemo.sec.gov.ph/login.php>. SLAMCI is regulated by the Securities and Exchange Commission (SEC).

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